

Centre for research and Policy Making

19.07.2015

Report: Promotional and awareness raising campaign for the project: "Exchange of EU best practices in monitoring anticorruption measures at local level"

Contents

Centre for research and Policy Making......1





The project is financed by the European Union

The project is implemented by the Center for Research and Policy Making

The content of this document is sole responsibility of the Center for Research and Policy Making and does not in any case reflects the views of the European Union

Report: Promotional and awareness raising campaign for the project: "Exchange of EU	best practices
in monitoring anticorruption measures at local level"	1
1. Background	2
2. Awareness raising campaign	3
3. Target audience	4
4. Procurement procedure and selection of contractor	6
5. Promotional materials and awareness raising campaign	7
6. Visibility actions	19

1. Background

The Centar for Research and Policy Making in the period between December 2014 and June 2015 has been implementing the project "Exchange of EU best practices in monitoring anticorruption measures at local level", financed by the European Union.

The overall objective of the action is to foster anticorruption and good governance practices at local level that will enable sustainable environment for social, economic and environmental development.

Hence, increasing the capacities for anticorruption monitoring at local level among the citizens and the civil sector in particular is envisioned to be one of the main preconditions for achieving the general objective.

The activities are inspired from the Croatian experience in strengthening civil society to be active watchdog of the transparency and accountability principles of the local government and the notion that active and aware citizens are the basis for transparent and corruption-free government. For this purpose, the project consortium consists of 8 CSOs, each working in and representing one of the regions in the country. In addition, it includes other relevant stakeholders, such as the Unit of Local Self-governments and the national anticorruption bodies, which are of crucial importance when it comes to implementing more efficient transparency and accountability policies in the country.

Primarily, in order to raise the level of awareness and specific knowledge of the civil sector and the local and national stakeholders, the initial project activity would be a study visit in Croatia (NGO GONG) where representatives of watchdog organizations, the Unit of Local Self-governments and the national anticorruption bodies are going to be acquainted with the methodology for monitoring anticorruption practices and the methodology for development of the Local Transparency and Accountability Study LOTOS). In addition, each local watchdog organization is going to undergo a custom-developed training on anticorruption monitoring by the lead organization accompanied with a continuous mentoring support throughout their research and monitoring activities. Finally, a regional conference (for 100 participants) is going to be organized

as a finale of the capacity building activities, encompassing the experiences of several EU countries in the anticorruption monitoring on local level.

In addition to the capacity building component, the project has an analytical component whose aim is to leave behind an analytical document (Local Transparency and Accountability Study –LOTOS) on the transparency and accountability policies of 43 pilot-municipalities. The LOTOS report was printed in 500 copies, promoted and disseminated among stakeholders, as an advocacy tool with at least 10 specific recommendations for more efficient anticorruption policies.

Throughout the project life, continuous awareness raising and visibility activities was implemented for the aim of enhancing the awareness of the general public on the importance of transparency and accountability monitoring of the local government and specific methods which citizens could employ. For this purpose, an awareness raising campaign has been developed, accompanied with a separate dissemination plan for each of the eight regions. Additionally, close cooperation with the media was established from the beginning of the project, in order to enable presence of the project message among citizens (through face-to-face, outdoor advertising); activities and results in printed media, electronic media and social media.

2. Awareness raising campaign

According to the application, the component 3 of the project - awareness raising campaign included the following set of activities:

Activity 3.1: Development of campaign design

During this phase the lead partner will develop a TOR for a company that will produce the awareness raising campaign design. The campaign should be well anchored in the other relevant activities going on in the country such as the Zero tolerance for corruption, the Open government initiative and etc.

Activity 3.2. Development of campaign materials

The campaign materials should be simple and have multiple messages: (i) one message should be as clearly and unequivocally rooted in the demands for municipalities free of corruption; (ii) others should be responding to opportunities (educational, awareness raising and informational on project results).

In addition to the more expensive campaign materials: bags, tablet stickers, pens, billboards and etc. the team will explore the opportunity to implement activities that will be members mobilizing such as:

Radio shows:

- TV talk show debates:
- Op-eds/ articles in newspapers;
- Rallies, etc.

The project coordinator will make sure that the sequencing of awareness raising events create regional dynamics in discussion and gather monitoring data as well as produce analysis on the scope of the outreach and short-term impact the campaign will have.

Activity 3.3. Dissemination of awareness raising campaign materials

The awareness raising set of activities that are localized, translated in local language(s) and relevant and useful for their local contexts are going to be disseminated in each of the participating regions.

Activity 3.4. Visibility actions

The visibility actions will include three types of interventions that aim to provide access of local and international audiences to project activities and results:

- Web uploads
- Press conference
- Project brochure

Expected results - Raised awareness on anticorruption monitoring on local level

Outputs:

- 1 awareness raising campaign design
- 8 awareness raising dissemination plans
- 1 awareness raising implementation report
- Number of awareness raising materials
- 4 op-eds
- 3 talk show discussions
- 1 radio show
- 36 web uploads
- 2 press conferences
- Project brochure

3. Target audience

The main targeted audience is:

- the citizens from the 43 LOTOS municipalities and
- local administration in the 43 LOTOS municipalities

Moreover, the awareness raising set of activities are aslo to target the general population in the country (from all 81 municipalities), since the good practices that

were set out on the basis of the research and analysis could also be applied in other municipalities.

The 43 LOTOS municipalities are as follows:

Figure 1 List of Municipalities - LOTOS Project





Project: Exchange of EU best practices for monitoring anticorruption on local level

List of Municipalities

Skopje planned region

City of Skopje

Municipality of Center Municipality of Karposh Municipality of Kisela Voda

Municipality of Chair Municipality of Saraj

Municipality of Shuto Orizari Municipality of Aerodrom Municipality of Zelenikovo Municipality of Studenichani

Municipality of Chucher Sandevo

Municipality of Ilinden

Polog planned region

Municipality of Tetovo Municipality of Gostivar Municipality of Brvenica Municipality of Vrapchisthe Municipality of Bogovinje

Vardar Planned Region

Municipality of Veles Municipality of Negotino Municipality of Gradsko Municipality of Chachka Municipality of Lozovo

Southwest planned region

Municipality of Struga Municipality of Ohrid Municipality of Kichevo Municipality of Vevchani Municipality of Centar Zhupa

Pelagonia Planned Region

Municipality of Bitola Municipality of Demir Hisar Municipality of Dolneni Municipality of Krushevo

Southeast Planned Region

Municipality of Strumica Municipality of Novo Selo Municipality of Radovish Municipality of Bogdanci

East Planned Region

Municipality of Zrnovci Municipality of Shtip Municipality of Sveti Nikole Municipality of Karbinci

Northeast Planned Region

Municipality of Kumanovo Municipality of Kriva Palanka Municipality of Lipkovo Municipality of Staro Nagarichane

4. Procurement procedure and selection of contractor

The total budget envisaged for the action – awareness raising campaign was 17 000 EUR, out of which 2000 EUR for campaign design, 12 500 EUR for campaign materials and 2 500 EUR for dissemination of materials

As the EU rules stipulate, Competitive negotiated procedure was conducted for selection of a best bidder.

The specific activities that were requested from the invited companies included:

<u>Activity 1</u>. Design, production and printing of materials for the awareness raising campaign within the frames of the project "Exchange of EU best practices for monitoring anticorruption on local level"-

- 1 campaign design, campaign materials [(300 ceramic mugs 350 ml; 300 shopping eco-bags (textile); 300 branded USB memory sticks 4GB; 300 fridge magnets; 1000 branded CRPM folders (paper); 300 folder stickers with project logo; 300 bookmarkers with project logo; 300 silicone stickers (for laptops, phones etc.) with project logo; 1000 branded pens (CRPM logo + project logo + EU logo); 1000 branded spiral notebooks (project logo, EU logo and CRPM logo) / 60 sheets 18x14cm /; 300 branded plastic magnifiers (project logo + EU logo + CRPM logo; 60 posters and 16 billboards with project logo + CRPM + EU logo and massages relevant to the project outputs; 2 radio jingles and 6 info graphics of project research data]. Please find specification below
- media placement of products (in print media insertion of project recommendations in Saturday issue of a daily national newspaper, radio time buy on national broadcasters of produced radio advertisements; and social media Facebook advertisement buy in of research results through info graphics). Please find specification below

<u>Activity 2</u>. Design of a communication strategy with clearly indicated target groups, channels of dissemination and means for dissemination of the promotional materials which include face-to-face, outdoor advertising, print, electronic media and social media; The communication strategy will be tailor made for each of the eight administrative regions and will propose specific approach for each of the targeted municipalities (43 in total see list in annex 1).

Activity 3. Dissemination of campaign materials based on developed dissemination strategy by the contractor with clearly indicated target groups, channels of

dissemination and means for dissemination of the promotional materials which include face-to face, outdoor advertising, print, electronic media – web sites and social media.

For this purpose, an invitation to tender was sent to the following companies

	Name of the tenderer	Address:	Tel. Fax	E-mail
1.	BATO & DIVAJN Graphic Center	Boris Trajkovski 314, 1000 Skopje	+389 2 2785900	dzakovski@batodi vajn.com
2.	SPRINT Studio	Mile Pop Jordanov0 54a, 1000 Skopje	+389 2 6090036	info@sprintstudio.c om
3.	Print House EVROPA '92	Kuzman Josifovski – Pitu 24/1/5	+389 2 2461 820	evropask@t- home.mk
4.	CITY Print	Ul. 852 No.2, 1000 Skopje	+389 2 2550 215	Contact@cityprint. mk
5.	Akzent Media	ul. Zeleznicka br. 36/17	+389 2 31 34 471	office@akzentmedi a.com.mk
6.	Longurov Graphic Center	Str. Goce Delcev, 2000 Shtip	+389 32 385 350	contact@longurov. com.mk

As successful bidder was selected Print House EVROPA '92, and subsequently a contract was signed on 18.11.2014.

5. Promotional materials and awareness raising campaign

1. Campaign design

The design process of the campaign was conducted in consultation between the contractor (Print House EVROPA 92) and the contracting authority (Center for Research and Policy Making) through exchange of ideas, experiences from other similar projects, delivering draft-designs which were jointly looked through. In the draft version of the design was used clear and easy to understand font and logo of the project which was used on all promotional materials. The aim was creating a design which will be perceptible, easy to remember and understandable for the target groups.

2. Mugs





Ceramic mugs of 350 ml. printed with the colors and the logo of the LOTOS project, the logo of CRPM and EU. The mugs are temperature and water resistant (washable in dishwasher), with three different messages to target groups (citizens in the municipalities)

3. Branded Eco Bags

Textile eco-bag with dimension 40x36 cm, washable in washing machine on recommended temperature of 30°C, printed in the colors of the LOTOS project, the logo of the CRPM and EU with three different messages.



4. Branded USB sticks

Branded USB sticks printed with the logo of CRPM and the European Union, with 4 GB memory.



5. Branded Fridge Magnets

Digitally printed fridge magnets, containing project logo, the logo of the European Union



6. Bookmarkers

Dimension of the bookmarkers 20x5.5 cm, printed on kunstdruk paper (300 gr/m2), printed with the logo of CRPM, the European Union

7. Silicone stickers

Silicone stickers for mobile phones, laptops, computers etc. Printed in color with dimensions 3.5×2 cm, with



8. Branded notebooks

Branded notebooks with spiral, in format 18x1 cm, 50 sheets, printed in color (front page and sheets) with the logo of CRPM, EU



9. Branded Magnifiers

Plastic magnifiers, printed in color with the CRPM logo and the logo of the European Union.



10. Project posters

Printed in dimension 60x100cm, on kunstdruk paper 115 gr/m2, two types x 30. Printed in color with the logo of CRPM and the European Union.





Размена на најдобри практики од Европската Унија во следење на антикоруптивни мерки на локално ниво ЛОТОС ТРАНСПАРЕНТНО И ОТЧЕТНО! За расйраваша за буџешош на ойшшинаша, годишнаша смешка на буџешош и урбанисшичкише йланови јавносша не може да се исклучи Обдранован обдранован воден обдранован воден обдранован обранован обранован

11. Billboards



12. Radio Jingle

Radio jingle was broadcasted on Radio Free Europe between the period 08.06.2015 – 20.06.2015. The Jingle was made by professional radio DJs in a professional studio.

www.rsm.mk/web



Annex – Broadcasting plan (08.06 – 20.06 2015)

ДО: ЕВРОПА 92 ДАТА: 04.06.2015. ПРЕДМЕТ: ТЕРМИН ПЛАН бр. 66/2015



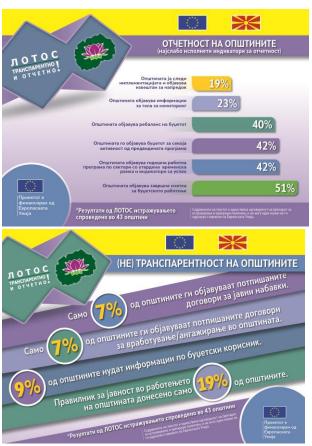
Период: 08..06.-20.06.2015. Реклама: 30 сек.

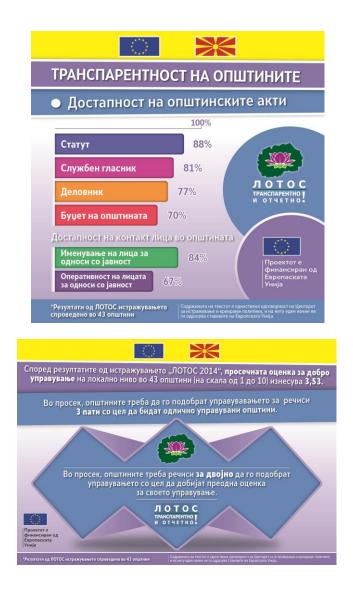
	јун.15														
период	8	9	10	11	12	13	14	15	16	17	18	19	20	вкупно	
термини	По	Вт	Ср	Че	Пе	Ca	He	По	Вт	Ср	Че	Пе	Ca	емит.	сек.
7:20	1	1	1	1	1			1	1	1	1	1		10	300
7:45				7			1							1	30
8:20	1	1	1	1	1	1			1		1		1	9	270
8:45														0	0
9:20	1		1		1	1		1		1		1		7	210
9:45							1							1	30
10:20		1		1		1			1		1		1	6	180
10:45														0	0
11:20	1		1		1			1		1		1		6	180
11:45							1							1	30
12:20		1		1		1			1		1		1	6	180
12:45														0	0
13:20	1		1		1			1		1		1		6	180
13:45							1							1	30
14:20		1		1		1			1		1		1	6	180
14:45														0	0
15:20	1		1		1			1		1		1		6	180
15:45							1							1	30
16:20		1		1		1			1		1		1	6	180
16:45							1							1	30
17:20	1	1	1	1	1	1		1	1	1	1	1	1	12	360
17:45							1							1	30
18:20	1		1		1			1		1		1		6	180
18:45		1		1		1	1		1		1		1	7	210
вкупно	8	8	8	8	8	8	8	7	8	7	8	7	7	100	3000

маркетинг Евелина Данилоска

13. Info graphics







The above infographics were used as part of the FB and web campaign for awareness raising.

- 1. www.lotos.crpm.org.mk
- 2. https://www.facebook.com/crpm.org.mk?ref=hl

14. Branded folders

Branded folder with dimension 25x35 cm, printed on kunstdruk 350 gr/m2

15. Branded Pens



16. Web campaign

Placement of LOTOS web banner on commercial web pages redirecting visitor on the www.lotos.crpm.org.mk, which contains more detailed information about the project and the research.

The web banners were placed on the following web pages:

http://aktuelno24.mk/category/zabava;

http://it.com.mk/

http://www.komarec.com.mk/

http://www.kurir.mk/

http://rsm.mk/web/

http://sport365.mk/

http://www.mkd.mk/

http://zazabava.com/

http://mkd-news.com/

http://www.objektiv.mk/

Estimated visits of the web pages is over 450 000.

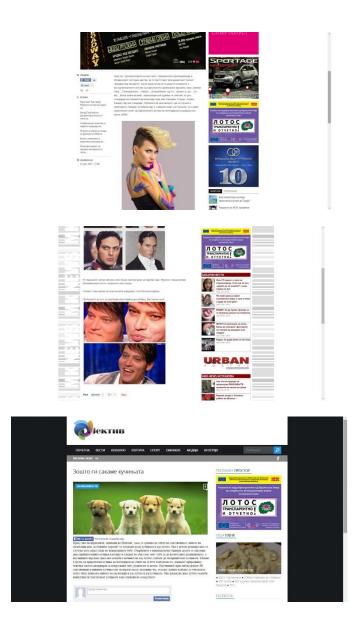












17. Dissemination of promotional materials

Dissemination of promotional materials was done according to the dissemination plan that was proposed by the contractor EVOROPA 92, and approved by the Contracting Authority – Center for Research and Policy Making.

According to dissemination plan, in each of the 43 municipality were the LOTOS research activities took place, 6 packages of promotional materials were delivered.

The package contained:

- Branded eco-bag with LOTOS logo
- Mug
- USB memory stick
- Notebook

- Magnifier
- LOTOS publication
- LOTOS recommendations
- Fridge magnets
- LOTOS stickers

Out of 6 packages for each municipality, 3 were delivered to the local government, whilst the other 3 were delivered to the local civil society organizations.

Annex – Delivery lists



Delivery Lists - EVROPA 92.pdf

6. Visibility actions

4 op-eds

http://www.mkd.mk/makedonija/politika/kon-pogolema-transparentnost-na-nashite-opshtini

http://www.dnevnik.mk/default.asp?ItemID=5E52F3367CBD3C48BDAAA48384F08E D0

http://lider.mk/2015/04/28/istrazuvaje-devet-od-43/ http://www.eho-org.mk/index.php/mk/home-2/8-2012-04-11-07-26-13/220-2014-10-08-12-55-30

http://cedi.mk/%D0%BB%D0%BE%D1%82%D0%BE%D1%81-%D0%BC%D0%BA-2014-3/

• 3 talk show discussions

https://www.youtube.com/watch?v=-vK6qlBI yE HDTV Mega (04.05.2015) https://www.youtube.com/watch?v= OA-Xxb phM TV Orbis Bitola (14.05.2015) http://iris.mk/index.php/vesti/lokalnivesti/10739-2014-08-20-17-40-01 TV Iris Shtip (20.08.2014)

• 1 radio show

Radio Free Macedonia, Aleksandar Cekov presented the project in the radio show RING with Ivica Bocevski on 09.06.2015 <a href="https://www.youtube.com/watch?v="https

• 36 web uploads

The web uploads are available on the following web pages:

http://www.crpm.org.mk/?page_id=13038 http://www.lotos.crpm.org.mk

• 2 press conferences

http://www.crpm.org.mk/?p=12779 (15.04.2014)

http://tvorbis.com.mk/?p=4785 (28.04.2015)

• Project brochure

